

# TERMS & CONDITIONS

## KIRANA Contest

### 1. Terms and Conditions

By participating in the Contest Campaign, participants are taken to have read, understood, and agreed to be bound by these Contest Terms and Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right, in its sole discretion to change, amend, add or delete any of the Contest Terms and Conditions at any time without prior notice to the participants and the participants agree to be bound by such changes.

### 2. Eligibility

The Contest Campaign is open to all residents residing in Malaysia at the time of the Contest. The Contest is open to new and existing fans/followers of KIRANA Facebook, Instagram, and TikTok pages. The participant will need to be 18 years old and above to participate in this Contest. Participation in the Contest implies that participants agree to all the Contest Terms and Conditions as herewith stated. The Organiser hereby reserves its rights that if any participant(s) is caught or found using any unfair means or violation to any of the Contest Terms and Conditions, his/her entries will be immediately disqualified.

### 3. Contest Criteria

**Step 1:** Follow KIRANA social media accounts

**Step 2:** Fill in the contest form provided in the link on the post.

**Step 3:** Answer the question correctly in the form.

**Step 4:** Comment "Done" on the contest post once all steps are completed.

### 4. Contest Duration

The Contest Campaign starts on 5<sup>th</sup> January 2026 and shall end on 5<sup>th</sup> January 2026. Any comments or entries submitted after the above-mentioned deadline will be deemed invalid. If necessary, the Organiser is entitled to shorten or extend the Contest duration without prior notice. The contest will be held for (3) three months, which each month will have different type of quiz.

### 5. Winner Announcement

5.1 The Organiser reserves the right to choose Contest winner(s) based on the eligibility requirements stated in the Contest post captions as well as the Contest terms and conditions.

5.2 The Contest winner(s) will be announced via an announcement post on KIRANA Facebook, Instagram, and TikTok pages. The following personal particulars will also be requested for verification purposes: Full Name as per NRIC, NRIC Number, Mobile Phone Number and VALID Email Address. All prizes accepted by the Contest winner(s) is entirely at the risk of the Contest winner(s), and the Organiser excludes all liabilities, representation and warranties in connection with any prize to the extent permitted by law.

5.3 The Organiser reserves the right to disqualify any Contest winner(s) and retains the rights to select a replacement winner, forfeit the prize, or donate it to a worthy cause if the winner is uncontactable or fails to provide his/her contacts details within 3 days after winner announcement has been made. The Organiser's decision is final and conclusive. No further correspondence, queries and/or appeal shall be entertained.

### 6. Prizes

6.1 A total of winners will stand a chance to win ONE (1) of the following prizes:

- **KIRANA Contest** – RM50 KIRANA Voucher x 34 for each month

6.2 Terms and conditions and voucher validity are as stated on the individual voucher. In the unlikely event that a prize is unavailable, the Organiser has the right to replace the prize with another product of similar value and without prior notice to the Contest winner(s).

6.3 The Organiser, its partners and its sponsor(s) (if any) will not be held liable in the event of non-receipt or delayed delivery of the notification to the Contest winner(s).

6.4 All Contest Campaign winner(s) must abide by the terms and conditions of the parties arranging and/or providing for the prizes and the terms and conditions attached to the prizes, if any.

**6.5** The Organiser makes no warranties or representations whatsoever with respect to the prizes and shall not be responsible for nor liable for any problems and/or damage thereto or arising therefrom.

**6.6** In the event a Contest Campaign winner(s) chooses not to accept a prize, they will disclaim all rights, interests and claims to that prize and the prize will be dealt with according to the sole and absolute discretion of the Organiser.

**6.7** All prizes cannot be returned, exchanged for cash, or have their validity extended and may also be subject to availability. The Organiser reserves the right to substitute or exchange any of the Contest prizes with ones of similar in value.

**6.8** The Organiser reserves the right to withhold the Contest Prize pending verification of the Contest winner's compliance with the Contest Terms and Conditions.

## **7. Intellectual Property Rights**

Participant(s) agree and acknowledge that all intellectual property rights thereto shall belong entirely to the Organiser. The Organiser shall have the exclusive right to use, edit, modify and publish the entry submitted by all the participant(s), publish the names of the participant(s), nickname, image or voice in any way it deems fit for any advertising, trade, promotional purposes and for any other reason whatsoever, without any further notice to the participant(s) and the participant(s) shall not claim ownership or any payment or compensation on the materials.